



# Geneva Public Library Expansion Planning Survey

92 responses

## In general, what is the main reason you visit the Geneva Public Library?

92 responses

Check out books

No response

Work here

To tutor

Volunteering

Check out books and audios

Books, business, technical, Biblical, children's play and reading areas

Take out books, audio books, DVDs, and use the computers

Books

To take out books and DVD and read the FL Times

To rent movies and check out books

Movies

Books, movies, music CDs

Books, audiobooks, book drives, book sales

Computers, movies, bestselling books

Renting books

Check out books, play time for the kids, Baby and Toddle Lapsits

To withdraw books

Books and audiobooks

Pick up books and DVDs that I put on hold

Borrow books and audiobooks

I work here- I borrow books and DVDs

Work here.

Staff member, Books and DVDs

Work here, but otherwise would brows for books and pick up holds

To check out books and DVDs

To get books and movies

Borrowing books and DVDs

Work Here

Work, borrowing books and DVDs

To use all of the resources the library offers...music, books, movies. I enjoy reading the paper and enjoying the beautiful building

Borrow books and read magazines

Work

To pick up and return books

Books and recorded books

Computer, books, videos

programs, research, sociability

visit old friends

Borrow books and DVDs, quiet positive environment

it's local, I love to read and my children love it too

tutoring and get books on CD

community events- Tuesdays on the Terrace, Blood Drives, Book Sales

computers and movies

community interaction, selection of materials

To browse and borrow books and audio books

My children like the teen room, renting movies, video games, etc.

Access to recorded music and periodicals, library book sales

Resources, computer, and books

Take out books

Bring my dad to do the puzzles or my children to read

To borrow reading material, to print material, and to bring children to introduce them to the joys of reading

Meetings/to use Ancestry.com

Reading

Meetings, events

The books and meetings

Children programming, and to pick up books through OWWL loan

Take out books to read, some for personal growth and others for research of topics I am interested in or part of my Reading Group

To use computer and occasionally take out movies

Borrow books

to withdraw books

computers

check out/return books

To pick up books on loan

To take out books

books

Children's programming & checking out books

print magazines

pick up books on hold, quiet area to work

I love to read; love the feel of a book in my hands.

I attended church services in past 2 years while awaiting a permanent building. I like knowing I have access to computers and books.

Any kind of information needed you can always find it at the library.

I use it as a resource for school papers.

To check out books

The peace and quiet.

books & computer classes

Leisure

to check out books to read

Books DVDs, and CD browsing

Browse magazines, check out materials, learn about library and community events.

To get books and attend events

To borrow a wide selection of books.

Reading books

I don't

to borrow books to read

Borrowing books

Library events

variety - meetings, programs, and picking up books

To get a book to read or read some current magazines.

## In general, when visiting the library, what mode of transportation do you use (i.e. car, walking, public transportation, etc.)?

92 responses

Car

car

Walk

Car or walk

Walking

Car or walking

walk

car or walk

Walk or drive

Private car

Walk and occasionally a car

car thought my wife and I do walk sometimes

Car, walk, bike

walk or car

Drive my car

Car, bike

Car, occasionally walking

## In your opinion, how could the library improve access to the building?

89 responses

More parking

No response

No Comment

Parking

No comment

no response

parking

Level entrance to the main floor from a parking lot

More parking spaces

More parking! Off street!

Access is good

Consult with a professional city planner or disability expert

Ramp for front door access- but seeing as it is pretty easy to come in side door, not really sure about that

Be open more hours on the weekend

Better hours on weekends

Parking is a significant challenge at times.

Parking! Ideally off-street parking and access to the building (covered access)

1st level, large open entranceway

Improve off-street parking

Less stairs, possible ramp

Have a larger front area, large glass double doors w/ramp, beautiful foyer

I think the access to the building is fine

Better signage to show where the entrance is

You've got doors on each side plus elevator, I think you're good

Better working doors

More parking, clearer entrances, better signage inside building, fewer walls

By creating more parking or adding an entrance

More parking places, more stair-less entrances

The parking is an issue- parking on Castle St is difficult-not just for juggling for a space but for the danger of getting into the car and crossing the street to traffic

More parking spaces if possible

No Response

parking lot, drive up bookdrop

parking can sometimes be an issue

Parking is always "iffy", often drive around the block using Dorchester to see if parking lot by Children's entrance is available or park on Main St.

better parking situation

allow patrons to park behind Touhey building

An entrance for when I park on the side street

I think access is good, nice to have access from Castle St. or Main St. entrances. For families with small children the parking lot and entrance directly to the children's section are a HUGE help and safer than parking on Castle St.

Main St.

I have no problem with current access

A book and video deposit in the rear of the building.

Better parking / direct access to main entrance from parking lot.

Better access for disabled!! ONE disabled parking spot is NOT enough!

More off street parking

more parking

Create parking away from the Main/Castle intersection.

An entrance other than on Castle Street

more disabled parking in the lot by the children entrance and near the front door

better parking...but I do not often have a problem with access to the building...unless there is snow accumulation along the sidewalk/road.

everything is fine

I would like an entrance from Main St.

Main St. entrance

More off street parking of possible. I get anxious having to parallel park or unload my kids while on the street.

fine for me

Larger computer area, coffee bar

More parking be made available and a crosswalk to the library from the other side of the road.

Needs more parking other than street parking.

Better parking

No response.

additional parking

It's fine

better parking - longer hours

More parking, maybe

Parking!!

Provide parking and ease of walking to entrance.

Larger entrance way and more doors

(I had no problems)

We are new residents and use Castle St. and have not had any trouble parking

ground level direct access to library

yes

Is there an entrance for the handicapped?

In your opinion, what is one area in our library that could use more space within the building?

92 responses

No response

no response

No comment

not sure

Teen Room

No Comment

Probably shelf space that has been lost to computer space

cafe, more bathrooms

More meeting rooms for small groups

More for 2-4 year old children for free time activities, play options

Maybe an area for families with noisier young children to feel okay about using the computers; a place for teens to make it feel like an area just for them

Side door needs blue handicap door push device to open door and keep it open for wheelchair users

Graphic novels- Teen Room

Manga, graphic novels, cookbooks

Access from main st.

Children's Area

Adult Fiction Area

Cafe

Rearranging should be enough; especially if walls and furniture can be moved; fix leaks

Storage to make more space in community room and story room

Children's room and teen area

Restrooms

Teen room could be bigger

Adult Fiction and DVDs, Teen Fiction

Expand the YA Fiction section

Teen Space

Teen Services- Hangout Space

Fiction or DVDs

Staff spaces

Children and teen rooms, processing area

Office space seems tight- many staff in small office space

At this point I use only the main floor- but not using the children's space, maybe more space there?

No Response

reading areas, but without good parking I feel guilty using a spot on the street for a long period of time

Musical Moments sometimes needs more space and the Children's Room seems "cozy"/crowded  
teen room could be a little bigger

A second floor bathroom would be helpful

offices, classrooms, community room

Teen room and infant room separated, more activities for all, coffee stand charge \$1.00 per cup (ice tea, lemonade, and water for summertime).

Several meeting rooms of different sizes-perhaps one large space with attached kitchenette-available free of charge for meetings for nonprofits. This is what the Seneca Falls Library has that I have used for 2 organizations on multiple occasions.

Dedicated reading room

The children's floor.

Is adequate for my needs.

Space for seniors

Teen space

I'm not sure

meeting rooms

I think the indoor space is adequate. It's nicely set up.

A toss up between more shelving and performance/community meeting space

I'm still learning the library....not sure

the stacks

Quiet, clean reading area, with good lighting and comfortable seating for reading only.

The area where the computers are could be more spacious.

more DVD space for more DVDs

Parking?

No more needed

childrens room

I spend most of my time in the children's area. That seems like a decent space for them, but I can't comment on other areas due to not exploring the rest of the library to often

? I don't find any part crowded

quiet/silent area; the present quiet area isn't isolated enough to be quiet

Reading area

more off street parking

2nd floor reference

Larger space for talks or performances

Digital media

Maybe you don't need more space, maybe you need less stuff..

general reading areas

Computer space and group meeting space

Space for staff helping people.

New book and material area

computers

I am not familiar enough yet to judge.

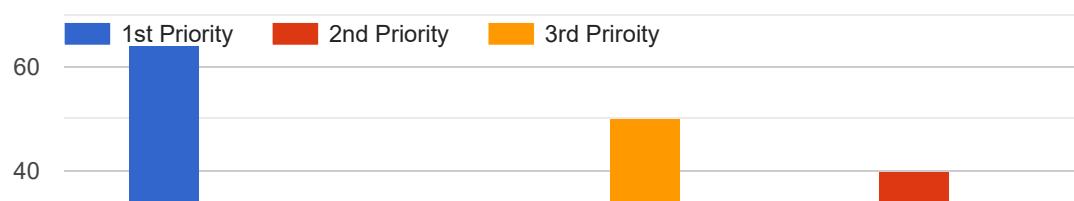
Teen room

multi use area

area to distribute public info

Reading or work desks.

If the library expanded the size of the property, please rank the following in importance as part of the expansion.



## Thinking to the future, what one word would you like to be able to use to describe the Geneva Public Library?

92 responses

Welcoming

Convenient

Accessible

Wonderful

welcoming

community

Awesome

Fantastic

Helpful

Friendly

Great

Accessible

accessible

Prominent

Innovative

Research Options

Inclusive

Peaceful

Warm, friendly

Awesome!

No comment

Awesomeness

Inviting

Harmonious

Energy Efficient

Safe

Fun

Important

Inspiring

Fabulous!

Welcoming, Enabling

Filled (w/books)

Great Place

informative

secure environment

open

fun

modern

Comfortable

No response

Sunday hours.

up-to-date

Responsive growth

Diverse

Perfect!

Useful

Reliable

Responsive

Peaceful

accessible

(One word is not sufficient) Promotes Reading!

Free

essential

books

Gathering

all encompassing

lagging

no response

100% Patron Friendly

Community

Dynamic

They didn't screw over the taxpayers.

Multi-generational

Active

Fantastic!

Indispensable

Modern. And expansive

obsolete

indispensable

Vibrant

hub

Current

**Do you have any additional comments for the library?**

92 responses

None

no response

No

Keep up the great work!

Nope

No response.

I see great activities and people using materials every time I visit. Most of my reading is done by e-book but when I visit for that rare print book I see lots of good things happening

Love it!

Some part-time day care would help parents do research

Thank you for the wonderful resource and space you provide for the community and the great people that work here

Needs to be open more hours

Second story bathroom. A snack counter with food and refreshments would be inviting for patrons

Great library

You are doing a great job. Keep it up and thank you!

The library is a community asset in many ways- much appreciated

Drive up book drop

Finish tutor space, new ceiling tiles and lighting

Consider updating bathrooms, adding bathrooms on 2nd floor

I like all the concerts and events that you hold in the space, it makes it seem very accessible to the whole community.

Keep wi-fi accessible to all- love the passes for adult and children's computers

We love our library!!

More recorded books

Love the expansion plans

Great Place

with my only day off every other week being Sunday-open for a few hours like Sodus

always my favorite site in Geneva

Wish the staff and volunteers wore name tags so I could say "thank you Susie" or encourage a helpful volunteer; drive up drop off bin would be wonderful and would solve some parking issues

all of your librarians are very helpful and friendly

Affordable refreshments and snacks that would not be messy. A water feature would be nice.

Continue being open long hours, the schedule now is very good. Thank you for everything you do and say thank you to all the staff for their warm greetings and great attitudes.

Keep up the great job!

Off street parking would be wonderful. It would be even better if the parking was on the same side of Castle St. as the front door and next to the building.

Could open spaces be developed between the sidewalk on the Main St and the building itself (patio?); could use for concerts/films, etc. I've come to know that the Library has purchased the Touhey building, could some of that be used for a small theater?

I find the staff here to be courteous and extremely patient.

No.

I love the library but I wish it was in a different location.

You're doing a wonderful job already!

improving the look of the neighborhood would go a long way to improving the setting and look of the library.

none that i can think of.

I would like you to consider being a combination Library and Community Center. Our current "Community Center" at the Boys and Girls Club does not seem conducive to Senior Citizens or Multi-generational groups, small clubs gathering, Adult education, creative crafts, etc etc. The Library seems to be the place where members of the community like to "hang-out". Maybe we can combine with some other agencies, even the Geneva Recreation Department, or the YMCA Employment Office, School's Adult Education Programs, Geneva Reads Program, or ???? Maybe we can run shuttles to and from other locations where the community would like to be active and learn and interact and grow intellectually, physically, and socially. I have had the notion that library's main purpose is to promote READING, but that does not seem to be the main use of our library today.

No response

second floor bathroom and more affordable beverages

I'm happy with it - but always exciting to see new options!

Keep up the good work

Would like Sunday hours

just get better parking, get teens under control

I enjoy the children's programs available & my daughter is always excited to go to the library. It is a great asset to the community!

it is adapting well - can't go all-virtual; can't stay all print

present leadership is poor

More new books and movies, music too!

I hope it continues to provide for the community for years to come; especially when so much is online.

Always neat and clean (friendly/ very helpful people).

Needs to embrace quiet on 2nd floor. This library totally saved me when I was a kid. I spent much time here. I loved reading books; I still do. The one big issue I have now is that usually the library has to borrow books due to low inventory. Staff is fantastic!

love our library

Don't waste public \$\$ on a parking lot.

I understand the budget constraints that impact the hours. but it would be nice to have more hours for people who work all day and want to use the library after work hours. You all do a great job!

Staff is professional and friendly

I think it is a great library now. The clerks are always so friendly and helpful. It is a comfortable place.

Thank you to the customer friendly and helpful staff.

More selection of new material a must for me.

Few libraries have made a functional transition to the 'media world'. This is a personnel not a physical plant problem

The library is a remarkably friendly place with a very helpful staff.

I've loved the library since I was a little kid. It's a reader's paradise. Keep the forward thinking going.

Immediate, short and long terms needs of the Library need to be included in City of Geneva funding/grant requests. The important value of a vibrant Geneva Public Library needs to highlighted in the City of Geneva and Chamber of Commerce promotional materials (Geneva Area Welcome Guide). The library needs to be strategically involved with Hobart & William Smith Colleges, Center for Community Engagement & Service-Learning; Finger Lakes Community College - Geneva Campus Center, Geneva Family YMCA, Boys & Girls Club of Geneva, Geneva City Public Schools and Geneva 2020. Purposeful engagement by the Library Director and Trustees with city, county, state and federal elected officials to educate them and advance the mission of the Geneva Public Library.

Fix the parking

I am very happy with the Current Library but we can always use updating and new ideas.

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